

+EHIM

Pharmacy Benefits Management Co



Since 1989 EHIM has specialized in providing customized self-funded prescription drug benefits to corporate customers of all sizes as well as federal agencies, Third Party Administrators, insurance companies, and military organizations. A licensed Pharmacy Benefit Management company (PBM), EHIM sets the standard for premium care with innovative methods for tackling the rising cost of prescriptions.

We promote a hands-on philosophy in which each of our programs is custom designed around our clients' needs and is truly in the best interest of their organization and members. We leverage our years of expertise with creative, cost-effective methods of providing exceptional cutting-edge self-funded prescription drug benefits and old-fashioned customer service. Our team of specialists, including physicians, pharmacists, pharmacy technicians, nurses and nurse practitioners aid in the design of each customized program. And, with EHIM's 24-hour-a-day, 365-day-per-year care, our clients and members have direct access to a customer service representative who can help answer questions or concerns regarding their prescription benefits.

EHIM takes great pride in promoting a balance between containing an organization's costs while maintaining a high level of employee benefits. Our programs clearly demonstrate that tremendous savings can be achieved with a thorough managed care approach; efficient plan designs, extensive education and analysis.

Employee Health Insurance Management, Inc.

EHIM

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OUR HISTORY



EHIM was founded in 1987 by Mindi Fynke who had the vision to develop an organization that stood apart from any other company. With her healthcare background in nursing, her initial focus was taking care of individuals and educating employees on what their benefits were. Employees didn't always understand the basic benefits terminology of copay, in-network, out-of-network, participating provider, non-participating provider, let alone the complexity of submitting for reimbursement, meeting a deductible, or paying coinsurance. During this education process, she applied and received her TPA license and began administering deductible reimbursements. Through her experience as a licensed TPA, she found her niche to be in the PBM market. With her vast knowledge in the healthcare industry, passion to succeed, and dedication to make a difference, EHIM was founded.

Eighteen years later, EHIM is still growing at almost an immeasurable rate. Although we may not be the largest PBM, our advanced technology, outside-of-the-box creativity, and steadfast integrity make us one of the best. The belief and dedication to our company's founding philosophies run through the entire organization and is apparent with our employee retention and our clients' loyalty.

What makes us different also makes us better.

“ PHARMACY NETWORK

EHIM owns and maintains our own pharmacy network of over 55,000 pharmacies. This allows us to directly control the pricing and discounts negotiated with each of our pharmacies. We offer the same discounts to the independent pharmacies as we do the big chains, because to properly service our clients and members we want independents and regional chains as much as we want the large retail chains.

“ INDEPENDENTLY OWNED

EHIM is an independent, woman-owned company unaffiliated with any pharmacy chains or pharmaceutical companies. Therefore, we are not influenced or governed by outside parties with alternative vested interests or opposing financial motivations. In addition, EHIM has a sister company called REX Club, a cash and carry discount card established in 1992.

“ CUSTOMER SERVICE

Our organization was founded on the philosophy of “the client ALWAYS comes first”. We understand our success is based on the success of our clients and exceptional service remains a driving factor and the basis of which we measure our performance.

“ PHARMACY HELP DESK

Our pharmacy help desk is staffed by live service representatives, 24-hours a day, 7-days a week, 365 days a year. The toll free number is available to physicians, pharmacists, and our members. Our focus is that the member receive the medication they need, when they need it, and their questions answered.

“ TECHNOLOGY

Everything from eligibility, claims adjudication, billing, reporting, and reconciliation is done through EHIM's claims system. Formularies, Step-Therapies, Prior Authorizations, and other program management tools are housed and executed in real-time through EHIM's system. Our secure data warehouse enables our reporting to be second to none and available to any authorized individual at anytime with a click of a button. Eligibility can be handled through a secure web portal, large data uploads, or old-fashioned data entry.

Our system allows us to be as technically sophisticated as any of our clients need us to be. Our flexible technology allows us to integrate with other systems as necessary to insure seamless, secure exchange of data.

“ PHARMACY REBATES

Since our inception, EHIM has chosen not to participate with pharmaceutical rebates, or “kickbacks”. We believe that rebate-driven programs are the true cause of higher utilization and costs for our clients, as these rebate driven formularies typically encourage members to use more expensive medications in which the rebates are associated. This is true even when a portion of the rebates are given back to the client. This topic has always been an uphill battle for EHIM and our views challenged. Yet, today with the emphasis on full disclosure, transparency, and conflict of interest studies, EHIM can proudly say we have operated like this from day one.

“ PATIENT EDUCATION

One of the best pharmacy management tools is education. To truly manage a group's prescription costs, there needs to be as much focus on the end user as the discounts and plan design up front. EHIM provides opportunities for extensive patient education through EHIM's Pharmacy Call Center which connects members to our clinical staff, our relationships with our participating pharmacies and physician community as well as the numerous written and website materials available.